

KENNETH PACHECO

Lead Developer | Development Manager

214 218-2912 kenny_pacheco@icloud.com linkedin.com/in/kennethpacheco/

SUMMARY

Enthusiastic and creative IT Leader with 9+ years of experience in software development, design, and architecture. Passionate about creating a seamless and personalized user experience with an unrelenting curiosity and knack for inventive problem-solving. Delivers excellence punctually and within budget with an ultimate goal to demystify technology, making it accessible to all.

EXPERIENCE

LEAD DEVELOPER AND MANAGER

Plano, TX

Apple Roofing

11/2022 - 02/2024

- Increased stakeholder engagement communicating technical concepts to stakeholders, managing expectations and ensuring alignment with business goals.
- Orchestrated the seamless integration of third-party vendors, including industry-leading solutions like CompanyCam, DocuSign, and Xactimate using agile methodologies to keep projects on time.
- Recruited, hired, mentored, and coached Software Development Engineers at different levels of experience.
- Managed nearshore and offshore teams of 5 contractors and one team of 3 employees in the design, development, implementation, optimization, maintenance, and troubleshooting of software programs and applications throughout the SDLC.
- Fostered innovative end-to-end implementations of a sales CRM, Bluetooth building access, virtual lobby assistant and HR digital signage projects, saving the company over \$50K.
- Supervised the seamless network installation process and established a productive collaboration with third-party support teams to guarantee optimal network performance and reliability with zero network downtime.
- On-boarded and Off-boarded personnel and maintained IT asset assignments valued over \$300K, saving operating costs of over \$100K in helpdesk personnel.

SENIOR IT DEVELOPER

Plano, TX

Premier Trailer Leasing, LLC

08/2019 - 11/2022

- Led the development of a Mobile CRM web application tailored for internal sales customers.
- Designed, created, and maintained C# ASP.NET CRM functionality to streamline internal customer operations.
- Developed a secure Data Proxy API facilitating database interactions for the PWA Application through Azure Single Sign-On (SSO).
- Championed the development of user-friendly solutions, including an Angular PWA mobile application tailored for executives traveling to branches saving executives over \$30k in time.
- Designed and implemented a dynamic interactive corporate seating chart, enhancing the onboarding experience.

SOFTWARE DEVELOPER

McKinney, TX

Globe Life

12/2016 - 07/2019

- Initiated several vital projects for the Marketing Department, including the development of Test Recipe Software, Control Center Software, Test Matrix Software, and Scoring Application.
- Created, installed, and customized C# software packages, ensuring alignment with project goals and client requirements.
- Played a pivotal role in database management, creating and updating stored procedures to manipulate DB2 relational database tables.
- Designed and implemented a new Test Recipe application, enhancing communication with DB2 relational databases and promoting a more user-friendly experience.

SOFTWARE DEVELOPER

Flower Mound, TX

Consultant

09/2016 - 11/2016

- Pioneered the development and maintenance of online ordering software using a tech stack encompassing VB, C# and SQL.
- Proactively initiated the transformation of legacy VB code into more modern C# implementations, significantly reducing technical debt by 50%.
- Worked closely with design teams to optimize the user interface and user experience of member-facing applications, aligning the software with the expectations of end-users and ensuring user satisfaction.

SOFTWARE DEVELOPER III

Plano, TX

USAA

06/2014 - 08/2016

- Expertly installed, customized, integrated Java and C# software packages and updated SQL stored procedures within an Agile/Scrum team environment, ensuring efficient development and delivery.
- Resolved intricate technical design issues to maintain consistency across various devices.
- Collaborated closely with designers to optimize the user interface and user experience for both internal and external member-facing applications.
- Led a military affinity group, sharing military expertise and insights with fellow employees, promoting camaraderie and a deeper understanding of military experiences.

EDUCATION

BACHELOR OF ARTS AND TECHNOLOGY

The University of Texas at Dallas

05/2014

SKILLS

Soft Skills:

Multitasking, Project Management, Problem Solving, Teamwork, Time Management, Collaboration, Technical Leadership, Vendor Management, Innovation, Budgeting

Technical Skills:

Agile Development, Webservices, API, JSON, Azure DevOps, Jira, TypeScript, Team Foundation Server, WCF, .NET, ASP.NET, Windows, IIS, Apache, Code Reviewing, Resource Management

Languages: C#, SQL, JavaScript, Java, Python, Angular, XML, CSS, JQuery, HTML